



Rhiann Gregg

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SKILLS

Patient Care

Reliable team player

Bathing Assistance

Bedside manner

Transfer Techniques

CNA Certification

HIPAA Compliance

Direct Patient Care

Collecting vital signs

Electronic Charting

Geriatric Care

WORK HISTORY

CERTIFIED NURSING ASSISTANT

08/2023 to CURRENT

Shiftkey | Irving, TX

- Provided high-quality personal care services such as bathing, grooming, dressing, and feeding to ensure patient dignity.
- Assisted patients with daily living activities for enhanced comfort and wellbeing.
- Checked patient vitals such as temperature, blood pressure, and blood sugar levels.
- Maintained a clean, safe environment by sanitizing surfaces, changing linens, and disposing of waste properly.
- Traveled to different facilities struggling with the nursing shortage
- Certified in several states including Colorado
- Booked shifts on short notice and arrived in a timely manner
- A 99% reliability score through shiftkey

CERTIFIED NURSING ASSISTANT

08/2022 to CURRENT

Frontline LLC | Nixa, Missouri

- Cared for residents in assisted living facility and delivered high-quality support to meet needs.
- Assisted nurses with wound care procedures ensuring proper healing processes took place.
- Traveled to local facilities and assisted with nursing shortage
- Arrived in a timely manner on short notice shifts

CERTIFIED NURSING ASSISTANT

04/2020 to 08/2022

Cascade | Springfield, MO

- Assisted with feeding and monitored intake to help patients achieve nutritional objectives.
- Enhanced team efficiency by promptly responding to call lights and

reporting changes in patient condition to nurses.

- Conducted regular rounds to monitor patients' physical and mental status throughout shifts.
- Built rapport with patients and families, providing emotional support during difficult times.
- Worked in conditions with COVID, appropriately donning PPE in isolation settings

HOUSEKEEPING MANAGER

10/2019 to 08/2020

Greenstay Courtview | Springfield, MO

- Managed inventory levels effectively, ensuring adequate supplies for daily operations while minimizing waste and costs.
- Managed staff of 8-10 housekeepers.
- Assigned housekeeping staff to specific shifts and room blocks based on abilities and daily requirements.
- Investigated customer complaints promptly, seeking timely resolutions to maintain positive guest experiences throughout their stay at the hotel.
- Trained and mentored all new personnel to maximize quality of service and performance.

CERTIFIED NURSING ASSISTANT

07/2011 to 09/2019

Lacoba Homes | Monett, MO

- Delivered individualized patient care by recording vital signs, documenting observations, administering treatments, and evaluating patient needs.
- Cared for clients with diagnoses such as respiratory failure, diabetes, Parkinson's disease and muscular dystrophy.
- Evaluated patients to identify and address wounds, behavioral concerns, and medically relevant symptoms.
- Completed activities of daily living for patients unable to self-care, and assisted those with limited mobility in completing tasks.
- Changed linens in rooms, keeping spaces fresh and clean for patient health and satisfaction.
- Supported needs of 60+ residents under long-term care.

EDUCATION

Certification | Nursing Assistance

07/2011

Crowder College, Cassville, MO