



The Pandemic: One Year Later

MAY 6, 2021

10:00 AM - 1:15 PM

Members: \$50 - Non Members \$150

Presented and Sponsored By:



Target Audience:

Administrators, Environmental Services, and Nursing/Clinical Staff

COVID-19 Lessons Learned

This session will address what the COVID pandemic has taught us. It provides the knowledge to leverage best practices from those who have faced challenges. Learn practical enhancements for infection control, clinical practice, supporting staff, operational management, ethical decision making and emergency preparedness. Understand how new routines can evolve further, what protocols and systems can be established, refined, and reinforced. It will include strategies, tips, resources, and changes for conventional, contingency, and crisis care standards.

COVID-19 and Social Isolation

This session addresses the twin pandemics of COVID-19 and social isolation on aging adults then considers how we can leverage best practices to move forward. Research shows the pre-existing health crisis of chronic isolation and loneliness endangers physical and mental health. Learn how we can engage patients in safe routines, treatment and activities that give them a sense of value, promote relaxation and socialization to reduce emotional and physical distress. Studies demonstrate that older adults are at least as resilient as young people. Understand how their wisdom and perspective can be a resource for helping others as the pandemic subsides.

COVID-19: A Year Later

This presentation will discuss the legal and regulatory implications COVID-19 has had with senior living communities. The program will discuss best practices in regulatory compliance along with management of the survey process. We will also explore the impact from an insurance claims perspective.

Due to the COVID-19 pandemic and recommendations from the CDC, CDPHE, and Governor of Colorado, CHCA has decided to host all programs digitally until it has been determined to be safe to return to in person training's for the first half of 2021

Speakers:

Kris Mastrangelo, Harmony Healthcare International (HHI)

Kris is a nationally recognized keynote speaker on Leadership, Compliance, Reimbursement, Rehabilitation, Regulatory, and Efficiency in the Post-Acute care continuum with more than 24 years of experience in the Health Care industry. Kris began as an Occupational Therapist with a degree from Tufts University followed by a Master's in Business Administration from Salem State University coupled with a Nursing Home Administrator's License. All of which afford Kris an in-depth perspective into the clinical, financial, and operational components critical for business success. Kris owns and operates Harmony Healthcare International which is a nationally recognized consulting firm that uses a systematic approach in addressing the C.A.R.E.S. platform.

Cathy Knopf, AssuredPartners/Risk Management Solutions

Cathy is a risk management consultant for Risk Management Solutions. She manages an established senior living book of business in order to assist customers in minimizing exposure to professional liability lawsuits. She is responsible for scheduling risk management activities with assigned clients that include clinical and environmental risk assessments, education, mentoring, quick response review, action plan assistance, mock survey including survey preparedness, consulting services, and high-risk chart reviews among others. She served as a director of nursing for nearly 10 years, and has over 30 years of experience in the senior health care setting. She has presented educations regarding best risk management practices to professional organizations.