



PASRR Presentation Q/A  
February 25

- I. So, if I just found out a community accepted a resident from us, and he will probably be transferring Monday, do I need to wait until March 1st to submit his PASRR, or am I able to do this now? He currently has a level II PASRR in place. Thank you!
  - a. Yes. 30-day extension period will apply, so level II completion date will be pushed out by 30 days
- II. What forms would I use to do this now?
  - a. Until March 1, the current PAL form, after that, the Qualitrac
- III. So, do we send you the old PASRR form via email if we are not registered providers yet?
  - a. Yes, until March 1 when Qualitrac opens.
- IV. What is the expectation with entering PALs in PASRR with the different nuances such as psych meds for pain or PRN anxiety medications? Does yes get marked in Qualitrac for review, though on PASRR PAL form, it would not trigger for review? Is this weeded out through the system; or do we mark No if it does not meet Colorado criteria for a non-triggered PASRR?
  - a. The Qualitrac form is much more simplified and does include a question for psychiatric medication information. There also will be a way to provide supporting documentation on why psychiatric meds are proscribed. The forms that that are triggered will be manually reviewed, so your supporting documentation will be examined need for a level II.
- V. There is a bit of a discrepancy in our building on who is supposed to fill out a preadmission PASRR when accepting a new admit. Since we are getting back to the original level I process, isn't-it the discharging facility that will fill out the pre-admit PASRR to send to the admitting facility?
  - a. With no 11-35 waiver, the current provider would send in the level I and allow the receiving facility to view the level I.
    - i. CO rule requires SNFs complete level I's for all non-Medicaid plan admits from community or based on change. Hospitals are required to complete level Is for all non-Medicaid patients discharging from hospital admitting to SNF.
- VI. Our previous administrator was probably listed as our facility contact. How do I change the contact information?
  - a. Qualitrac will allow you to assign whoever the facility wants as the contract, for HCPF-email Obi
- VII. During the stakeholder's meeting we discussed what documentation needs to be sent by SEP/Hospitals/Facilities with the PASRRs, including non-triggered. Is there a trigger/reminder on Qualitrac to ensure these documents are being sent for quality control when reviewing for accuracy of PASRRS/PALS?
  - a. Yes, there will be a reminder for submitting these documents and Telligen will be Q/A'ing the submitted Level Is
- VIII. If we have a couple of things outstanding in EQHealth, should we be keeping an eye out for those outstanding items?
  - a. All items will be uploaded by March 1, if need be- follow up with [trisha.stone@state.co.us](mailto:trisha.stone@state.co.us)
- IX. Have the hospitals been notified?

- a. To clarify my question, have the Hospitals discharge planners been notified that they are to fill the PASRR s out again starting the 1st?
    - i. Hospitals have been notified and involved in the change-over process and will begin with the 11-35 waiver (which is separate from Telligen), hospitals will join Qualitrac April 22.
  
- X. Are PASRRS applicable to Assisted Living and Independent Living Facilities
  - a. No, PASRR is only applicable to Skilled Nursing Facilities licensed with Medicaid beds
  
- XI. Do you need to send concurrent reviews on all psych med changes within same category example if on antidepressant and if dose increases or medication changes?
  - a. Not if staying in the medication class or the dose changes, but staying on that same medication. If there are concerns, you can report it and Telligen can look into it. Be sure to document in PASRR progress notes all changes in the event a status change
  - b. If there is a change of behaviors, diagnoses or total medication change, that might be indicative of a PASRR condition change.
  
- XII. Can the nursing facility complete the level one for the hospital?
  - a. No
  
- XIII. What do you do if hospital incorrectly codes the PASRR 1, and codes no to everything but resident has conditions that should have been coded as yes?
  - a. Two things will happen:
    - i. Telligen will be retrospectively Q/A'ing records, so it will be addressed then
    - ii. If you see a status change contrasting with the previously submitted PASRR, submit the changes as a concurrent status change
  
- XIV. Will we have access to eQHealth? I am waiting for a completed Level 2 document. Or should it be uploaded by end of day tomorrow?
  - a. Qualitrac will go live March 1, EQHealth will go offline March 4. So be sure to save a copy of the submitted level IIs and send to the state.
  
- XV. Are hospitals still not required to provide preadmission PASRR for new admission to facilities. 30 day wavier
  - a. 11-35 changed the PASRR timing because of COVID-19, and ends April 22. So, from there, all PASRR forms will need to be completed pre-admittance.
  
- XVI. Are hospice agencies required to complete the PASRR for their patients who need to admit to a SNF from the community?
  
- XVII. So, what happens if the Level 2 is not uploaded by tomorrow end of day?
  - a. You will need to send the report to Telligen
  
- XVIII. Are hospice agencies required to complete the PASRR for their patients who need to admit to a SNF from the community?
  - a. Yes
  
- XIX. Who completes the PASRR when the resident is coming from home?
  - a. If the patient has Medicaid, then they will work with the patient coming in with the community, if not the skilled Facility will complete the level I.
  
- XX. Who should I reach out to if I have a PASRR SC uploaded in EQ but it is for a different resident then the one I submitted for?
  - a. Send an email to Telligen, though Telligen will be getting all the records before March 1

- XXI. I registered as executive provider and official provider but haven't received the email to finish when will that email come, I'm out of building until Monday
  - a. Email Stephanie Wilson, and then the system will be live on Monday, March 1