

Digital AHCA/NCAL Gold Award Training



WEBINAR HALF DAY TRAINING - PART I

AUGUST 5, 2021 1:00-2:30 PM

FULL DAY TRAINING - PART II

NOVEMBER 4, 2021 8:30 AM - 3:30 PM

TARGET AUDIENCE:

Silver Awardees

The purpose of the 3-step, AHCA/NCAL Gold Applicant Training process is to provide organizations with the knowledge and tools needed to develop clear and complete, Gold-level applications that will generate the best possible feedback and drive sustainable improvements.

Step 1- This 90-minute webinar will provide the knowledge and perspective needed to begin developing a complete and accurate application.

Step 2- An information gathering tool will be provided to help you identify the content you will need to write your application.

Step 3- Writing workshop in November will review examples, utilize the information that you have captured, and continue the development of your applications.

SPEAKER: JEFF CALHOUN

Jeff Calhoun is a nationally recognized, published expert in the use of the Baldrige Performance Excellence framework used by AHCA/NCAL. He is currently on the Panel of Judges for the AHCA/NCAL award program and has served as a Judge in Florida and Illinois. Jeff has been a Lead Senior Examiner in both Colorado and Illinois and has led 20 site visits to applicant organizations. Over the past 25 years, Geoffrey "Jeff" Calhoun has developed an extensive background in leadership, business management and strategic thinking. With over two decades of direct management experience in business operations, including full balance sheet and profit and loss responsibility, Jeff has the proven ability to lead an organization, grow revenues, and address expense issues.