

# Survey Boot Camp

**AUGUST 1, 2019** 

Colorado Health Care Association 225 E. 16th Ave, Ste. 1100, Denver, CO 80203 9:00 am - 4:00 pm

Members: \$75 | Non-Members: \$225

Sponsored by: Genesis



#### **TARGET AUDIENCE:**

Administrators, DONs, and Managers

### **LEARNING OBJECTIVES:**

The new survey will be the focus of this comprehensive survey training. This all day session has been developed and will be presented by two former surveyors and current long term care professionals who want to give you tools to make survey less stressful and more manageable. This course is geared towards administrators and nursing directors, but is useful for anyone in management who wants to learn more.

## **Program Topics:**

- Survey history and survey types
- How survey results impact 5-star ratings
- Survey preparation
- Survey management
- Plan of correction writing
- Revisits and crafting IDR responses

#### **CERTIFICATE OF ATTENDANCE**

#### SPEAKER:

#### **KAILE HILLIARD**

Kaile Hilliard is the owner and principal consultant of MarKail & Associates Consulting, LLC and is also a part-time Regulatory Compliance Manager for Genesis Healthcare's Western Division. Kaile supports regulatory compliance for nursing homes and assisted living facilities across 9 states. Kaile is an expert in survey preparedness, writing plans of correction, IDRs and specializes in QAPI and social work consulting to assist with best practice and quality. She has worked as a geriatric case manager and as a case manager trainer before working as a long-term care state surveyor in Colorado. Kaile is a certified Eden Associate,

and has been a CPI trainer in the past.

# SPEAKER:

#### **MARITZA STRAUB**

Maritza Straub graduated from Kent State University with degrees in therapeutic recreation and psychology. She did her internship at the King Adult Day Enrichment Center (KADEP) and worked in a nursing home setting for three years prior to becoming a long-term care surveyor for the State of Colorado. After the state health department, Maritza began a career at Vivage as well as Pathways for Quality Consulting. She is currently a Quality Improvement Specialist at Vivage and the Vice President of Clinical Services for Pathways for Quality. In her current position she completes pre-surveys, survey management, assists with writing plans of correction (POCs) and informal dispute resolutions (IDRs), consults, and educates on the federal regulations. She is also co-founder of LTC SOM by RegsPro, an easy to use mobile app that makes the State Operations Manual (SOM) searchable by word and allows for easy access, as it is always on your mobile device. The app is updated as CMS updates the new regulations and is very handy now that all of the regulations are brand new.