



Ensuring An Abuse-Free Environment: A Learning Program for CNAs and Caregivers

AUGUST 28, 2019

Colorado Health Care Association
225 E. 16th Ave, Ste. 1100, Denver, CO, 80203

8:00 am - 5:00 pm

Members: \$50 | Non-Members: \$150

TARGET AUDIENCE:

CNAs, Caregivers, QMAPs

COURSE OBJECTIVE:

Ensuring An Abuse-Free Environment is an all-day training program geared at preventing abuse by addressing the challenges that face CNAs and Caregivers on a daily basis.

This popular course helps participants discover ways to solve care-giving problems without resorting to verbal, mental, or physical abuse, and provides tips for coping with job stress.

Ample opportunity is provided for CNAs and Caregivers to discuss issues and ask questions in this interactive, informative class.

This course focuses on how to treat residents with dignity and respect, and has been offered by CHCA/CCAL for several years due to its valuable information and consistently high evaluations.

Here's what participants have said about the course:

"This seminar should be mandatory for all CNAs in Colorado!"

"Donna Singer is great! She answered all our questions and alleviated our concerns."

"The day just flew by. Thank you for teaching me new skills."

Topics Covered Include:

- Recognition of abuse
- Reporting suspected abuse
- Possible causes of abuse
- Understanding and not personalizing resident behavior
- Managing Caregiver stress
- Abuse prevention techniques

CERTIFICATE OF ATTENDANCE

Sponsored By:



SPEAKER: DONNA SINGER

Donna Singer weaves a unique blend of common sense, humor, personal experience, and professional training into a presentation that is sure to educate and entertain! Donna has a Masters degree in Gerontology and is a certified Eden Alternative Associate. She has worked in the field of aging for over 35 years, including work in long-term care facilities. Donna served for 10 years as a training specialist on abuse prevention for the DRCOG Long-Term Care Ombudsman Program. Her speaking business "Caring about Care" is dedicated to improving the care of our nation's elderly through education. Donna is a well-known professional speaker and trainer on staff motivation and a variety of long-term care issues.