



Silver Award Training 90 Minute Webinar and One-Day In-Person

AUGUST 26, 2019 (WEBINAR) &

OCTOBER 31, 2019 (IN-PERSON)

9:00 am - 10:30 am

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9:00 am - 4:00 pm

Colorado Health Care Association

225 E. 16th Ave, Ste. 1100, Denver, CO 80203

Members: \$250

TARGET AUDIENCE:

Bronze Awardees

What To Expect

This three-step training process is designed to help CHCA/CCAL facilities develop an effective application for the Silver-level AHCA/NCAL award that will generate accurate and valuable feedback.

The first step is a 90-minute webinar that provides perspective on the information that is needed in Silver-level applications.

A self-assessment tool is provided to help facilities gather the information needed for the application over a period of a few weeks. The final step of the process is a one-day in-person workshop (October 31st) where the information in the self-assessments will be reviewed for entry into a final application.

CERTIFICATE OF ATTENDANCE

SPEAKER: JEFF CALHOUN

Jeff Calhoun is a nationally recognized, published expert in the use of the Baldrige Performance Excellence framework used by AHCA/NCAL. He is currently on the Panel of Judges for the AHCA/NCAL award program and has served as a Judge in Florida and Illinois. Jeff has been a Lead Senior Examiner in both Colorado and Illinois and has led 20 site visits to applicant organizations. Over the past 25 years, Geoffrey "Jeff" Calhoun has developed an extensive background in leadership, business management and strategic thinking. With over two decades of direct management experience in business operations, including full balance sheet and profit and loss responsibility, Jeff has the proven ability to lead an organization, grow revenues, and address expense issues.