



WRITING THE IDR AND PLAN OF CORRECTION

MARCH 22, 2019

9:00 am-3:00 pm

Cost: Members: \$100 | Non-Members: \$400
Colorado Health Care Association
225 E. 16th Ave. Ste. 1100, Denver, CO 80203

TARGET AUDIENCE:

NHAs, DONs, All management staff involved in POC and/or IDRs

WHAT TO EXPECT

Learn the steps, tips, and tricks to writing a comprehensive IDR, learn how to build a workable plan of correction, and how to execute it with your teams.

**CERTIFICATE OF
ATTENDANCE**

DIGITAL CLASSROOM

SPONSORED BY:



SPEAKERS:

**Kaile Hilliard, L.C.S.W,
MarKail & Associates
Consulting**

Kaile graduated from CSU with a Masters in Social Work in 2012 and is licensed in the state of CO as a Clinical Social Worker. Kaile is a recovering state surveyor, and a self-professed regulation nerd with a 10 year long career as a consultant for skilled nursing, assisted living facilities and critical access hospitals focusing on survey preparedness, troubleshooting, clinical system and QAPI improvement and of course social work specific consulting. Kaile independently owns and operates MarKail & Associates Consulting and co-owns RegsPro, an Apple and Google Play CMS nursing home regulation app. Kaile takes personal pride in helping teams work cohesively and promoting honest communication at all levels for successful outcomes.

**Carmen Taylor, RN,
Bella Vita Consulting**

Carmen is the owner and chief consultant of Bella Vita Consulting who provides consulting services for skilled nursing, assisted living, and hospitals. Carmen is an RN, BSN, NHA with a Master's Degree in Management. Carmen has been working in health care for over 25 years and has worked directly with patients in multiple settings. She has been a state surveyor and has worked as a clinical consultant for independent operators and corporate agencies for at least 10 years. Carmen has a proven track record of successful regulatory and clinical outcomes.