



## Bronze Quality Award Training Workshop

**JANUARY 9, 2019**

9:00 am-4:00 pm

Colorado Health Care Association

225 E. 16th Ave, Ste. 1100, Denver, CO 80203

**Members: \$75 | Non-Members: \$225**

### TARGET AUDIENCE:

Bronze Award Applicants, Managers, Administrators

### SHOW YOUR COMMITMENT TO QUALITY

This workshop includes a full day of training and consultation on how to complete the AHCA/NCAL Bronze Quality Award Application. Participants will leave with their applications complete or mostly complete.

### WORKSHOP OBJECTIVES

- Gain knowledge of the AHCA/NCAL Bronze National Quality Award Application Process.
- Understand the technical requirements of the application process and re-certification policy of the Awards Program.
- Review and learn the Bronze National Quality Award Criteria.
- Develop the framework of a Quality Award Application.

### WHAT YOU WILL NEED TO BRING:

**Please Note: All these items are necessary to completing your application**

- A copy of your Mission Statement (and your Vision Statement, if you have one).
- A list of your major employee groups, with number of desired employees for each group and general education.
- Summaries of resident, family, and other satisfaction surveys in the past year.
- An organizational chart of your parent company.
- A basic geographical description of your local market area.
- The names of the data sources that you currently use to access comparative and competitive data.
- The steps in your process to fix problems or make improvements.
- One thing you have improved or fixed using the steps above. Include any numerical measure of the improvement.

**SNF: This should be clinical in nature.**

**AL: Identify a second improvement or fix using the steps you listed, and a numerical measure of the improvement.**

## CERTIFICATE OF ATTENDANCE

This panel of experts will help you prepare for the application process to best position your facility to earn the coveted Bronze National Quality Award:

**COURTNEY BISHNOI,**  
AHCA

**AMBER CARLSON,**  
VIVAGE SENIOR LIVING

**SUSAN HANSON, CHCA**

**Please Note:**  
**Deadline to apply for the Bronze Award is January 31, 2019.**