Raegan A Iovinella

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# Skills

* Management experience
* CNA Certification
* Organized
* Detail-oriented
* Focused
* Multi-tasking
* Customer service
* Sheets/Excel
* Order Entry

# Experience

## August 2018 - Present

### CDASS *- Certified Nursing Aide*

* Home health visits
* Various activities of daily living
* Flexible scheduling to fit client’s needs

## July 2016-Present

### Global Call Center Solutions *- Supervisor*

* Oversee numerous projects
* Maintain agents and floor
* Quality coaching
* Oversee disciplinary actions

## April 2015 - February 2015

### Convergys *- Sales Representative*

* Inbound sales
* Retain customers

# Education

## May 2018 - June 2018

### Intellitec *- Certified Nursing Aide Certificate*

Complete coursework and State Boards through Certified Nursing Aide program. Intend to further education in this area by getting Bachelor’s degree as a Registered Nurse.

# Certifications

### Certified Nursing Aide *-July 2018*

### CPR *- June 2018*